

QControl

Intelligent central queue management system helps collect customers feedback, monitor real-time information of queues and the speed of services & agents.

Offering great performance and ease of use.

BESTWaiting.com

142 EL Haram St., Giza, Egypt

Recipient Name :
Address :
City, ST ZIP Code :

QControl

Intelligent Central Queue
Management System



www.BestWaiting.com



QControl

Intelligent central queue management system helps collect customer's feedback, monitor real-time information of queues and the speed of services & agents.

Introducing great performance, scalability, flexibility and usability.

QControl server providing central data & configurations management for single & multiple branches.

QControl server can handle unlimited number of services, agents and customer tickets.

QControl is portable can fit on any device's OS and dimension.

QControl server is composed from multiple portable modules (windows, android, IOS):

Service Request

Service request (ticketing module) allows customer to select a service(s)

- Each service has a set of properties:
 - Activate/Deactivate service.
 - Can set a special message to appear on printed ticket & texted as SMS to customer's mobile.
 - Enable/Disable input value to easily identify customer (integration with organization's internal customer's database).
 - Can set the no. of ticket copies to be printed for customer.
 - Enable/Disable Reservation.

- Customer can select a service from multi-level services (service hierarchy)
- Customer can select more than one service at the same time.

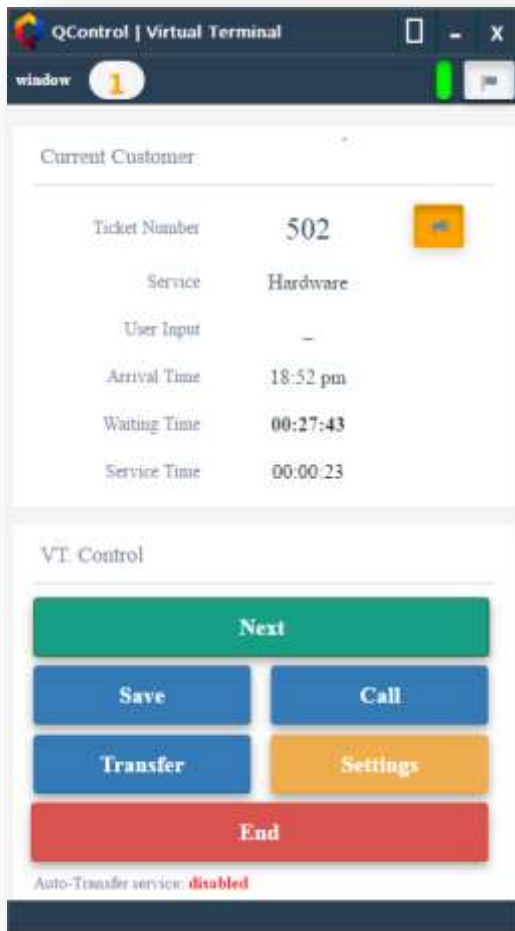


- Ticket number can just be a number or number with prefix



QVirtual Terminal

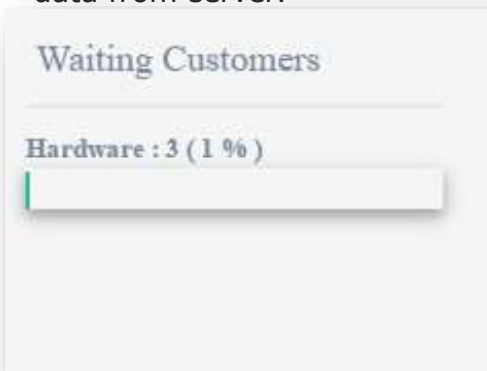
QVirtual Terminal is an agent smart tool for calling customers with easy-to-use operations (Next, Save, Call, Transfer, auto transfer, Voice Re-Call and End)



- Agent can change service easily



- Window statistics available (customers on waiting, served, avg. waiting and serving time)
- Agent notified with waiting customers for each service.
- QVirtual always online and get live data from server.



Counter Display

Counter Display is an LCD for service window displaying current customer No.

- Also can display Ads. Slideshow or video



Signage Display

Signage Display is an LCD for service window displaying each window with current customer No. and service requested by customer.

- Can display Ads. Slideshow or video
- Moving news bar.



Key Offerings

Don't be shy! Show them how fabulous you are. List or summarize key points here about what you do. And here's one more tip for the road...

Key Clients

You might want to mention a few of your most impressive clients here:

- Big, important company
- Really well-known company
- Very impressive company

Contact Us

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